

Sales terms and conditions

CTAD Congress sise 154 avenue de Lodève – 34070 Montpellier, France / VAT Number : FR83 829715358 / SIRET: 829 715 358 00018 e-mail : ctad@ant-congres.com

Object: The general sales terms defined below apply to all orders and services delivered by CTAD Congress; they exclude the application of sales or orders' conditions from co-contractors that accept without any reservation the present conditions. Customers' orders are firm, without indicated otherwise within 15 days by the organizer. The organizer cannot be liable for cancellation or modification of an order by the customer.

Website and/or internet: designate all the pages with texts and images accessible via URL and hostel on a server allowing for multiple and simultaneous access via internet.

Presentation of the services on the website: the characteristics of the services for sale are presented in the tab "Registrations" on the conference website. Pictures are not contractual. The organizer CTAD Congress cannot be liable if errors are present. All images and texts presented on the website are reserved internationally in the framework of copyright and intellectual property: their reproduction, even partial, is strictly forbidden.

Validity of the sales offer: The services offered for sales are valid until the end of the conference.

Prices: Prices detailed with the general sales terms are all taxes included. These prices can be modified at any time, in light of changes in fiscal or economic data. Price changes do not allow the client to cancel his/her order. Invoices are emitted in light of the applicable rate the day the order is processed.

Order: The customer validates the order by clicking on the "Validation" link at the end of the registration form and after having accepted the present sales terms and conditions. Before this validation, the customer is advised to check each item of the order and correct if needed eventual mistakes.

Payment: Orders must be paid online via the methods of payment proposed, the delay must not exceed 30 days from the time of the order. Penalties can be applied if the order is not paid within this time delay. In case of delayed payment, recovery costs of 40€ will be applied.

Force majeure: The onset of force majeure can suspend the execution of the organizer's contractual obligations.

Shall be regarded as force majeure any event independent from the organizer's will and constituting an obstacle to the organization and proper execution of the event. Force majeure cases can include but are not limited to total or partial strikes, avian influenza and its variants and/or non-seasonal pandemics, impeding the orderly course of the organizer...or one of its suppliers, sub-contractors or transporters, as well as the supplying of energy or internet.

Title retention clause: the organizer retains the property of goods sold until full payment of their fees in principal and interests. In case of payment failure, the organize can cancel the sales of goods or services; deposits already paid shall be retained as compensation. Furthermore, the customer is responsible for the sold goods or services upon their material or immaterial

delivery, transfer of goods leads to the transfer of risks. Consequently, the buyer undertakes to take out insurance policies for the risks of cancelation of the designated services.

GDPR & Personal data: In France, personal data are protected by the laws n° 78-87 from January 6, 1978 and n° 2004-801 from August 6, 2004, Article L. 226-13 from the French Penal Code and the decree n° 2016/679, called GDRP – General Data Protection Regulation.

Guarantee of services: It is up to the customer to verify the selected services on the website, this verification should concern references and quantities of services and their conformity to the order. No claim will be taken into account after 14 days past the registration date, under the condition that the event has not yet taken place.

Applicable law: Parties agree that the contract is under French laws. Contractual information is presented in French and/or English language. If need be the foreign client should check with the local authorities regarding the possibilities of using the product designated in the order: the organizer cannot be liable in case of not abiding by the rules and regulations of a foreign country.

Attribution of jurisdiction: For all disputes regarding the application of the present general conditions of services performed by the company, the Commercial Court of the registered offices of the organizer will be the sole competent.