## EBF 2017 - EXHIBITOR/USER OBLIGATIONS

The Exhibitor/User shall, in all events, be answerable not only for its own obligations and those of its employees, but also for those of all persons attending the activities it organises.

The Exhibitor/User is bound to observe current legislation on safety and health at work, and to demand such strict observance also of the physical or legal persons to whom he may subcontract assembly and dismantling services for all manner of facilities or any additional services. The Exhibitor/User shall be answerable for any damages which may result from any accident involving culpable negligence and shall hold the Palacio EUSKALDUNA centre harmless in such matters.

The Congress center shall permit the installation of external telephone and telex lines at the expense of the Exhibitor/User should the latter so wish. The use of telephones through the switchboard of the Congress center shall be metered, and the amount resulting from the corresponding meter reading shall be paid separately.

The exhibitor shall provide and order to OCTOPUS EVENT the electricity consumption ratings List of supply lines to all relevant points on stands, indicating total electricity consumption envisaged, including trip switch.

Before assembly work commences, a carpet shall be laid without adhesive on the floor of the centre, covering the whole floor surface of the relevant room. If this is not done, assembly shall not be authorised,

The Exhibitor/User shall keep the hall and the common areas perfectly clean. Once the exhibition is over, all non usable materials shall be removed and deposited at the dump sites provided.

Stands including construction materials or decorative features containing cement, sand, plaster, slate, brick or similar may not be erected within the Centre. On the other hand, a minimum space of 50 cm must be left between the Corten steel and all assembly elements. For all other surfaces (ceilings, walls.) 10 cm will suffice to prevent potential damages.

The facilities of the Centre may not be altered in any way. There shall be no painting, installation of rawl-plugs, drilling of holes or boring of channels of any kind in the structural elements of the centre, and no hanging or attachment of signs, frames, sketches or any other objects on its walls or ceilings.

For reasons of hygiene, no food or animals may be brought into the centre without the express written consent of the management of the Centre.

Assembly of stands shall commence within the period contracted by the organisers of the exhibition and approved by the Technical Management of the Centre. Said management shall determine the point of entry and working timetable.

During assembly and dismantling work and in general during the days of the exhibition no materials may be placed in areas allocated to other exhibitors or in common areas, which must be kept always free for circulation of persons and marerials.

Any objects and materials which remain installed in the hail after the expiry of the period contracted by the organisers of the exhibition shall be removed and the expenses arising from such removal shall be invoiced to the User.

The Congress center assumes no liability for damage arising from fire, theft, damage to materials or accidents suffered by visitors or products displayed in exhibitions before, during or after the exhibition dates.

The Exhibitor/User shall pay the cost of all damage caused to EUSKALDUNA centre as a result of its use by the Exhibitor/User, by personnel under its orders or by the general public attending the Activities organised

The maximum authorised weight on the floor in exhibition areas is 450 kg.fm2. Vehicles may not enter without the authorisation of the management. The maximum authorised weight in rooms is 200 kg./m2

The Exhibitor/User formally declares that his personnel are insured against accidents and registered with regard to social security and other labour and tax obligations under current legislation. The EUSKADUNA Centre assumes no liability in any claim or incident involving these matters.

The cost of loading and unloading of materials for the Activities shall always be payable by the User. In no event may materials or objects be brought in which might block or partially block the exits from the Room/s.

In accordance with current regulations covering premises where there is risk of fire or explosion, no method may be used in assembly, dismantling, decoration or other work which might lead on a continuous, intermittent or regular basis to hazardous concentration of combustible gases or fumes.

- Under no circumstances may gasoline, acetylene, petroleum or any other inflammable material be used or transported inside the Centre. The use of individual heaters is also prohibited
- Should any danger to persons or objects be observed, electrical power shall be cut. Electricity supply connections to Rooms shall always be made by technicians authorised by the centre. No other person may access mains junction boxes.
- Operation of machines on display shall be authorised only on condition that it shall not in any way endanger visitors, cause any nuisance to other exhibitors or lead to damage at the Centre.
- Each exhibitor shall be responsible for compliance with these regulations on his stand and for controlling all aspects of their operation.

Acceptance of the conditions indicated is an essential requisite for this contract to be considered valid, and ignorance of same may not be alleged.

The Exhibitor/User accepts as sufficient and adequate the identification and guidance elements existing at the Euskalduna Centre, especially as regards general floor plans, designation of premises, signposting, etc\_ and undertakes not to alter same or add further indications.

For those cases in which the assembly of the installations is carried out by the particular Exhibitor/User or by third parties contracted by the same, the Exhibitor/User shall enter into an insurance contract that covers all of the risks that could arise, as a consequence of the undertaking of the contracted activity, during the performance of the activities and during the days of preparation and dismantling. This shall cover the persons attending the events and the staff contracted for the undertaking of the work and provisions of the services necessary for the holding of the events.

In order to avoid any inconvenience for other users, and unless expressly authorised by the Congress center, musical performances and the installation of sound systems that could make noise or produce any kind of acoustic interferences are not permitted in the halls, vestibules or other common areas of the Euskalduna Conference Centre.

Should the Exhibitor/User wish to hire catering services from an external supplier to be provided on the premises of the Palacio Euskaldunacentre during the activities and dates agreed upon, the authorisation of the Congress center must be obtained. In such cases the Exhibitor/User undertakes to ensure and guarantee that such catering firms comply with the legislation in force on health, labour and all other matters and must accordingly provide proof of their registration in the General Health Register for Foodstuffs Establishments [Registm Genera! Sanitario de Establecimientos Alimentatios] or its equivalent, and such other documents as the Congress center may consider necessary.

The Exhibitor/User further undertakes to ensure and guarantee that any supplier with whom it enters directly into a contract complies with the legislation in force; and that such suppliers have taken out civil liability insurance policies covering all risks that may arise during the implementation of the activities carried out.

The organiser assumes no liability under any circumstances, for objects brought into the centre by the User. For valuables, the Exhibitor/User shall provide its own security system, authorisation for which must be obtained from the Congress center.

## MODIFICATION OF TERMS AND CONDITIONS

The Congress center reserves the right to modify terms and conditions when this becomes advisable as a result of force majeure or orders, restrictions or provisions received from or promulgated by the DiputaciOn Foral of Bizkaia (Bizkaiko Foru Aldundia) or any other public body with authority over the Congress center.